



Case Study

Emily Charlotte Taylor

Project: ESF NEETS (My Future)

Location: Hertfordshire

Job outcome: Waitress and Barmaid

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Emily Charlotte Taylor

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Emily was concerned that she might not get where she wanted to go in life. She wanted a job but was worried that she would have to settle for something she didn't want to do.

Having applied for jobs and being unsuccessful, Emily was told about the My Future course by her adviser at the job centre.

The My Future programme is funded by ESF, Education Funding Agency and the Skills Funding Agency to support young people not in employment, education or training. It focuses on the individual needs of young people, with the ultimate aim of getting them ready for work, education or training. It offers a wide range of comprehensive support which is learner focused.

Emily was worried the course would be a waste of her time and that it wouldn't get her anywhere. She went along to find out more and met the tutor Andrea; this meeting changed her mind as she was nice and friendly.

Emily was suffering from a crisis of confidence but with the tutors help she found that she was becoming more assertive and feeling better about her chances. "Andrea really helped to build my confidence." On the course Emily learned how to write a great CV even though she hadn't got much work experience. She also gained essential job application and interviewing skills, something she really needed. On the course she also applied to sit her driving theory test.

"I thought the course was brilliant, I really liked improving my CV and developing a positive attitude." Emily used to get nervous before interviews but now she knows how to use these nerves to her advantage and is really motivated with regard to applying for jobs and interviews.

"I really enjoyed the course; I thought it was really useful I've been applying for work and I have found a part-time waitressing and barmaid job at the Hertford Club."

This programme is financed by the Education Funding Agency, European Social Fund and Skills Funding Agency.

Co-financed by

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