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Name: Karl Kitchener
Company: DHL Freight UK
Programme: Skills Support for Redundancy

DHL Freight had 800+ staff in the UK who were under consultation in December 2015. After the consultation, the original proposal was that a full closure of the Ipswich office would occur, putting 10 members of staff at risk of redundancy. After further announcements, it was six members of staff at risk.

The company wanted to find support for these staff as they understood the importance of helping people at this difficult time. Their HR team contacted TCHC who have vast experience of redundancy support.

The TCHC adviser went into the company where they worked closely with the employees to offer a wide range of support and training. This included career advice, CV writing, job search and interview techniques. Where required employees were also offered additional training courses appropriate to their career goals and needs.

“TCHC provided a comprehensive package and liaised with the affected staff in a proactive manner.” They also found that “assistance with CV preparation, providing of training and skills updates and opportunities”, were very useful to their staff.

The training also helped staff to see opportunities outside of the logistics sector. “It provided staff with the ability to understand that there are alternative employment avenues outside of their current environment.”

Overall the company was very pleased with the support they received for their staff and found working with TCHC beneficial.

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